OPPORTUNITY GRANT AGREEMENT
TERMS & CONDITIONS

As a grant recipient, the nonprofit organization will agree to the following: (Please initial each line)

_____ Enter an up-to-date organizational credit card upon initial login (you will not be charged until your grant period has expired).

_____ Use their Eleo database regularly (a minimum of twice a month).

_____ Create secure user name and password for each user on the system.

_____ Attend new user training session (for all Eleo users).

_____ Schedule and attend personal training sessions as needed with the Eleo Support Team.

_____ Acknowledge that 2 or more "no shows" for scheduled trainings could result in suspension of support access.

_____ Initiate contact with your Support Specialist within 30 days of the grant start date.

_____ Respond promptly to emails sent by Eleo's Success Manager and other members of the Support Team.

_____ Update Eleo's Support Team with any contact changes to the account – name of primary contact, email, phone etc.

_____ Update Eleo's Support Team immediately with any difficulties in continuing to use the software.

_____ Complete an Eleo Feedback Survey halfway through your Opportunity Grant.

_____ Follow Eleo Cancellation Guidelines, if you will not be moving forward as an Eleo client (15-Day notice required for cancellations).

_____ Observe the right of Eleo Donor Management to update or alter the length of the Opportunity Grant at any time.

_____ Observe the right of Eleo Donor Management to terminate any Opportunity Grant due to violations of the above agreement.

If the nonprofit organization acknowledges the above Terms & Conditions, please fill out the information below.

Name of Organization:

Length of Grant:

Print Name of Nonprofit Primary Contact:

Signature of Nonprofit Primary Contact:

Date of Signature:

Signature of Eleo Team Member:

Date of Signature: