Make a bigger difference

Data Ownership

The data your organization enters and maintains in Eleo Online Donor Management is solely owned by your organization. Community Software Solutions, (CSS), the creator of Eleo Online Donor Management Software, claims no ownership rights to the contact or gift data of your organization. CSS will not contact and/or solicit contacts from any of the data you enter and store within Eleo. CSS will not sell or share your contact or gift data with any outside service.

Eleo will not manipulate, change, add or delete your data within the software. Should you request CSS consultants to perform any work on your organization's data within the Eleo system; CSS will only perform such work with your written permission.

Your data resides on secure servers that you can reach over the Internet. The cloud service CSS uses for the data stored in Eleo is Microsoft's Azure product. Microsoft maintains the most current and updated security on the servers to prevent unauthorized access to your data. Your data is also backed-up regularly at secure locations to prevent loss of data due to at any one site. Neither Microsoft nor the backup service will sell, share or solicit from the contact or gift data you store in Eleo.

You may export your data at any time, with or without CSS assistance. Your data is exportable in PDF, Excel and/or CSV formats through the Eleo reporting system.

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